

**From Survive to Thrive – Webinar**  
**Chapter 8 Working with Families**

**Webinar Chat**

- 14:04:05 From Jenna Pettinicchi : [leadershipinitiative@earlychildhoodny.org](mailto:leadershipinitiative@earlychildhoodny.org)  
**Chat Prompt: What strategies/practices do you use to learn about the families in your program?**
- 14:16:10 From Tamika Mahone: We use surveys
- 14:16:11 From Colleen Brown : Classroom visits - in person or virtual
- 14:16:15 From Jaclyn Kesler : families complete surveys
- 14:16:16 From Feyisola Orekoya : family surveys and questionnaires
- 14:16:16 From Rafaela Bruno: home visits
- 14:16:17 From Stephanie Gamble : Tadpoles Notes
- 14:16:20 From Tashoy Saddler-Morris: surveys
- 14:16:21 From Jessica Napoleoni : We send out surveys and zoom meetings
- 14:16:25 From Jenise Adams: Parent Surveys
- 14:16:25 From Kerrian Edwards: surveys
- 14:16:27 From christina armas: Town hall
- 14:16:28 From Rafaela Bruno : home visits
- 14:16:29 From Stephanie Honorat: Home visits, parent teacher conferences, surveys
- 14:16:30 From Elvira Figula: We send out yearly student surveys and questionnaires
- 14:16:30 From Jaclyn Kesler : and bring in cultural artifacts to share with the class
- 14:16:30 From Sheril Napier: Family questionnaires/interviews
- 14:16:31 From Colleen Brown : Surveys
- 14:16:31 From Olga Pico : surveys
- 14:16:32 From Kate Rossetti : We ask parents to fill out a questionnaire about their child and their family
- 14:16:32 From Linda McGee : Survey and questionnaires
- 14:16:33 From Cheryl Dewitt: Conduct Open House , surveys, interviews
- 14:16:34 From Patricia Torres: surveys, google meets
- 14:16:34 From Gabrielle Ball: allow families to have a presence in the classroom
- 14:16:35 From Natasha J Nykin Natasha j Nykin: I have created a survey
- 14:16:37 From Vanessa Caltabiano: We use a family form to get to know their child
- 14:16:39 From christine martinez : home visit and surveys
- 14:16:39 From Marie Del Tejo: Family Survey sent with welcome letter.
- 14:16:40 From Patricia Torres: zoom
- 14:16:41 From Janice Mack: Invite parents to share culture with students
- 14:16:42 From Adriel Ocasio : welcoming night
- 14:16:44 From Tamika Mahone: We also do different types of questionnaires
- 14:16:46 From Angela Diaz: Visit families
- 14:16:47 From Tashoy Saddler-Morris: Suggestion box
- 14:16:47 From Cynthia Cerda: Newsletters, phone calls, texting
- 14:16:50 From Gabrielle Ball: at the start of the school year provide a parent survey
- 14:16:50 From Angela Sottile : Meet and greets at beginning of the year

14:16:51 From Hardeep Gill: Home visits, Zoom Meetings  
14:16:51 From Olga Pico : home visits  
14:16:52 From Vanessa Caltabiano: We Also contact home visits  
14:16:55 From Janet Graciano : Surveys  
14:16:55 From PAULA HERCULES: Questionnaires. Orientation.  
14:16:57 From Patricia Torres: one on one conversations  
14:16:59 From Claudette Eversley: Contact notes  
14:17:00 From Linda McGee : Meet and Greets  
14:17:00 From Lucy Delgado: parent interest survey  
14:17:01 From Hannah Markowitz: call them personally to ask them how they are doing  
14:17:04 From Nixsa Singh: Surveys  
14:17:05 From Beth Mindes : Asking if they want to be addressed by their first name or last  
14:17:05 From lidya Mora: families attends open house, answer surveys  
14:17:09 From Natasha J Nykin Natasha j Nykin: Ohh yes open houses.  
14:17:09 From Tatsiana Polonskiy: family surveys  
14:17:10 From Jacqueline Europe Jacqueline Europe: Family surveys and communications at First visit. Also phone calls and pick ups.  
14:17:10 From Feyisola Orekoya : monthly check-ins/ family events  
14:17:14 From Claudette Eversley: Home visits  
14:17:14 From tahmina chiwdhury: survey and meeting with parents  
14:17:15 From Sharmin Alam: Google Hangout  
14:17:15 From Vanessa Caltabiano: We also have family transition days at the start of the school year  
14:17:15 From Anjie Montfleury: family events  
14:17:16 From Carolyn Yasharian : surveys one on one meetings tours open houses beginning of year meeting family engagement nights and mornings  
14:17:16 From Kate Rossetti : in normal times parents attend first day of school with child for an hour  
14:17:17 From Alice Rios: there are orientations for parents when school starts  
14:17:18 From Esther Karpen : We have interest-based family Questionnaires at enrollment, a family strengths assessment, suggestion boxes.  
14:17:21 From Chantel Chapman : meet and greets  
14:17:23 From Nazareth Carvalho-Evans: We have a family weekend board, with photos and children share experiences with classmates.  
14:17:25 From Colleen Brown : Creating books for each child to introduce their families and culture.  
14:17:26 From Aduke-Yvette TajuDeen: family surveys; parent orientations; home visits  
14:17:28 From Angela Diaz: Having orientation meetings  
14:17:31 From Anjie Montfleury: read aloud with parents  
14:17:32 From Tamika Mahone: We hosts lots of family engagement opportunities in our program. Not sure what that will look like this upcoming year  
14:17:37 From Elizabeth O'Hara: meet one on one  
14:17:38 From Anjie Montfleury: mommy/daddy day

14:17:40 From Hardeep Gill: Family Projects

14:17:45 From Janet Graciano : Meet and Greet

14:17:48 From Valarie Durrant: we use family events

14:17:48 From Cristina Medellin : Jaclyn- bringing in cultural artifacts is an important way to connect with families

14:17:50 From Patricia Torres: emails to express feelings and thoughts

14:17:53 From Esther Karpen : Family bulletin in the class highlighting each family with pictures.

14:17:54 From joanne pinkard: parent connection group

14:17:55 From AIMEE RYCHLOWSKI : Getting to know you questionnaire sent home in August

14:18:04 From clara paulino: read aloud

14:18:07 From Frosina Agushi: Inviting parents to tell students a story or read a book from their culture

14:18:08 From AIMEE RYCHLOWSKI : in normal time birthday celebration

14:18:12 From Kerrian Edwards: open door policy so you can catch them

14:18:15 From Nazareth Carvalho-Evans: We have breakfast available once a month for parents to feel welcome and form community at our center.

14:18:26 From AIMEE RYCHLOWSKI : inviting families to culminating events

14:18:29 From Nolka Torres: Parent Survey, orientation

14:18:35 From Janet Graciano : Family Events

14:18:36 From Nidia Contreras: inviting families to class events

14:18:40 From Angela Diaz : having family week activities

14:18:52 From Altagracia Nunez: right now because of COVID we can invite families in our programs

14:19:04 From Gina Samuels: family trees tells a lot about families and it helps students as well

14:19:17 From Nolka Torres: Family Events

14:19:17 From AIMEE RYCHLOWSKI : Zoom graduation

14:19:20 From Kim LoDico : any way you can have personal connections are wonderful, be it home visits, meet and greets, family activities. All wonderful ideas but build family relationships

14:19:41 From Marivel Colon: we are now calling parents because of Pandemic

14:19:52 From Jenna Pettinicchi : I think I saw a question earlier about the recordings of our prior webinars. they can all be found here:  
<http://www.earlychildhoodny.org/leadershipinitiative/survivetothrive.php>

14:20:01 From Janet Graciano: Using home language

14:20:09 From Esther Karpen : home visits, but not during pandemic :(

14:20:40 From Colleen Brown : In this climate we are connecting families virtually as buddies or a pod, so they can share in dialogue together. This is in partnership with the PA and/or class parent reps.

14:20:55 From Marion Menand: Thank you for sharing the link!

14:21:15 From Jenna Pettinicchi : Thanks Aimee for sharing this: Just watched an interesting webinar "Schools Start in A Month: A Conversation with NYC Parent and Comptroller Scott M. Stringer. Link is <https://www.youtube.com/watch?v=TMiJIOWDq9w>.

14:21:33 From Jenna Pettinicchi : yes colleen is so important to help families not only feel connected to you and the staff but to other families and children as well

14:21:36 From Kim LoDico : Colleen yes, virtual meetings are a change due to our current times.

14:28:20 From Jeanine Calamusso: wonderful suggestions! loving the examples!

**Chat Prompt: What other modes of communication with families do you aspire to use in your program and what must you learn to implement this? Or What changes have you made thus far?**

14:28:45 From Jessica Napoleoni : We will be conducting monthly parent zoom meetings

14:28:49 From Gabrielle Ball: I use and continue to use the Bloomz application

14:28:50 From Janet Graciano : Communication apps like the Remind App

14:28:51 From Sapphire Lawson: webinars

14:28:51 From Alice Rios: phone calls. emails. class dojo, newsletter

14:28:52 From Carolyn Yasharian : new communication apps

14:28:56 From Jaclyn Kesler : weekly newsletters

14:28:58 From Janet Graciano : Remind

14:28:58 From AIMEE RYCHLOWSKI : parent meetings on Zoom

14:28:58 From Colleen Brown : Apps to share the learning and conversation

14:28:59 From Chantel McDonald: video chat....schedules

14:29:02 From Angela Diaz : Google meet tours

14:29:02 From Stephanie Gamble : Tadpole

14:29:02 From christina armas : google meets, what's app, clasdojo,

14:29:03 From Tamika Mahone: We use ClassTag and ProCare to communicate with our families daily

14:29:04 From AIMEE RYCHLOWSKI : newsletters

14:29:05 From Natasha J Nykin Natasha j Nykin: i have a instagram

14:29:07 From Oksana Grebenyuk: We use Parent Questionnaire, Open Houses, Parent Orientation and Family Fun days. In addition to parent-teacher meetings.

14:29:07 From Cheryl Dewitt: Use Of Google Classroom

14:29:07 From Anjie Montfleury: zoom meetings

14:29:09 From Feyisola Orekoya : Currently we are using Zoom, Clasdojo, and Whatsapp

14:29:10 From Janice Mack: Class DoJo

14:29:12 From Jeanine Calamusso: zoom ~ become familiar with the platform beforehand

14:29:15 From Nixsa Singh: I would like to continue to use the Remind App and Monthly Zoom meetings.

14:29:17 From Adriel Ocasio : weekly zoom meetings and workshops on how to use zoom in both english and spanish for our parents

14:29:19 From Kate Rossetti : We've been discussing using an online platform like google classroom or seesaw to share pictures and messages, that we could then use if we had to close school at any point

14:29:19 From Jessica Napoleoni : we use tadpoles to communicate with our families

14:29:19 From Anjie Montfleury: remote communications  
14:29:20 From Angela Diaz : Daily connect  
14:29:20 From Olga Pico : zoom meetings and weekly newsletter  
14:29:20 From Sheril Napier : zoom meetings, phone calls, class dojo, emails  
14:29:20 From Natasha J Nykin Natasha j Nykin: website  
14:29:22 From Frosina Agushi: Phone call , Apps such as google meet , classdojo  
14:29:22 From Elsie Ramos Elsie Ramos: Google meeting, communication notebook, newsletter, class dojo  
14:29:23 From clara paulino: zoom, classdojo,  
14:29:23 From Jacqueline Europe Jacqueline Europe: Zoom parent meetings. Facetime calls where possible.  
14:29:25 From Chanceline Berrouet: Family surveys of home life  
14:29:26 From Nidia Contreras: newsletters  
14:29:26 From Tatsiana Polonskiy: brightwheel  
14:29:27 From Elvira Figula: We plan to continue to continue to use ClassDojo App as well as monthly Zoom meetings  
14:29:28 From Jeanine Calamusso: emails  
14:29:29 From AIMEE RYCHLOWSKI : emails and Facebook  
14:29:32 From Tamika Mahone: We also use newsletters and google classroom  
14:29:35 From Sharmin Alam: Google classroom  
14:29:36 From Tracey Avery: SeeSaw  
14:29:38 From Jeanine Calamusso: phone connection weekly  
14:29:40 From tammy: remind  
14:29:42 From Beth Mindes : Brightwheel is a great app  
14:29:43 From Carolyn Yasharian : specific online office hours for face to face  
14:29:45 From Janet Graciano : Zoom  
14:29:45 From Oksana Grebenyuk: Weekly newsletters instead of monthly. Send pictures along with the letters. Teachers communicate more during pick up  
14:29:47 From Hannah Markowitz: just a phone call to just say hello  
14:29:48 From Cheryl Dewitt: Currently Using Class Dojo which is Great because it has translation services  
14:29:48 From Nolka Torres: Weekly Wellness Check telephone call and email  
14:29:50 From Sapphire Lawson: zoom break rooms  
14:29:50 From Elizabeth O'Hara: Classdojo, phone calls  
14:29:58 From Carolyn Yasharian : brightwheel possibly  
14:29:58 From tahmina chiwdhury: Microsoft meet  
14:30:02 From Lucy Delgado: zoom  
14:30:04 From Carmen Ciprian: fisico, call, Text, email  
14:30:06 From lidya Mora: zoom meting, phone calls, text messages  
14:30:07 From Abimbola Anifowose: Emails  
14:30:07 From Chantel Chapman : classdojo  
14:30:08 From Lucy Delgado: watup  
14:30:10 From Beth Mindes : Kangarootime is a great parent/school communication tool  
14:30:11 From Valarie Durran: remote communication

14:30:12 From Anchoy Campbell: Seesaw

14:30:12 From Nazareth Carvalho-Evans: We use Teaching Strategies, Bright Day, and daily blog to communicate with families

14:30:13 From Sara Ugalde: class dojo Facebook emails

**Chat Prompt: What are some opportunities you have created for families to engage in your program in their own meaningful ways?**

14:30:24 From Beulah Jones: we are always flexible to their time. Now the parents are going back to work we have class dojo

14:30:26 From Deomattie Ganesh: COR Advantage

14:30:28 From PAULA HERCULES: Remind

14:30:31 From Jeanine Calamusso: be very careful with the platforms because androids do not connect the same as apples

14:30:39 From Shakila Mumtaz-Roman : We use TalkingPoints also to communicate with families in different languages.

14:30:45 From Sapphire Lawson : facebook group for the class

14:30:46 From Nazareth Carvalho-Evans: Our center also has a Facebook account for parents to see events and activities.

14:30:47 From Lucy Delgado: ReadyRosie program

14:30:48 From PAULA HERCULES : Remind

14:30:49 From Angela Diaz : We share daily log and photos through Daily Connect

14:30:49 From ROBERTA ANAZAGASTI : I utilize texting, telephone calls, emails, FaceTime. As parent liaison it is important for me to be a bilingual Spanish speaker to better serve my families.

14:30:52 From Esther Karpen : Most of our families do not have access to online platforms or social media, but we utilize Blast text for quick messages & reminders. Daily Snapshot report that shares from home & then back from the program.

14:30:55 From Cristina Medellin : Apps are a great way to communicate and partner with families. It is important to consider what platform families have access to (e.g. android vs. apple)

14:31:02 From Paola Baquedano : weekly calls and class dojo

14:31:13 From Cheryl Dewitt : Currently Using Class Dojo which is Great because it has translation services

14:31:31 From Colleen Brown : Seesaw

14:31:34 From Kim LoDico : All wonderful resources, Class dojo, email, zoom, brightwheel Kangarootime, tadpoles, face book, WhatsApp, google meet. Are a few I have seen you all list.

14:32:01 From Hardeep Gill : Phone calls, zoom meetings, Clasdojo, Class parent and Class emails

14:32:03 From Cristina Medellin : Yes Cheryl, translating messages to families is such an important piece to connect with them.

14:34:27 From Kim LoDico : Esther, good point. Needing to know what families have access to and meeting their needs in sharing information.

14:34:59 From christina armas : Town halls for students and for parents

14:35:08 From Feyisola Orekoya : Nutrition workshops. Virtual Family Game Nights

14:35:09 From Natasha J Nykin Natasha j Nykin : families can come and read to the kids

14:35:11 From Shakila Mumtaz-Roman : At the HS level, I have had parent speakers come for topics that are of interest/career relevant

14:35:12 From Chantel McDonald: Invite them in, if unavailable they can send items with the child

14:35:15 From Denise Fairman Denise Fairman : In the past, we've done family festivals. They aren't possible now.

14:35:17 From Abimbola Anifowose: Having A cultural cook day

14:35:17 From Colleen Brown: Sharing their family culture either in person or photos/videos.

14:35:18 From christine martinez: multicultural day

14:35:24 From Jaclyn Kesler: terrific Tuesday once a month where families invited into classroom.

14:35:27 From Janet Graciano: Having families come in and read about their cultures

14:35:28 From Olga Pico: workshops for parents

14:35:29 From Tashoy Saddler-Morris: hosting a fun day

14:35:30 From Cynthia Cerda: Activities to be done at home which is linked to the curriculum

14:35:30 From Jaclyn Kesler: invite families in walking trips

14:35:34 From Rafaela Bruno: discussing their occupation

14:35:40 From Sally: PAC monthly meeting

14:35:41 From Elsie Ramos Elsie Ramos: meeting, workshop, pot luck

14:35:42 From Maila Reino: invite families for neighborhood walks

14:35:45 From Adriel Ocasio : potlucks and sharing cultural foods

14:35:45 From Natasha J Nykin Natasha j Nykin: They can share a recipe from their culture

14:35:45 From Chanceline Berrouet: From:Chanceline Berrouet- Zoom, letters, apps, text

14:35:45 From Kate Rossetti : We are a parent cooperative, in normal times every family is asked to volunteer in classroom (any family member) once a month. Lots of family events, some weekdays, some weekends. Also parent social events

14:35:49 From Anjie Montfleury: read aloud

14:35:50 From Marie Del Tejo: spend the day with the class start to end.

14:35:50 From Mercedes Flor: week of the young child, invite families

14:35:53 From Sharmin Alam: reading cultural books in the classroom

14:35:54 From Anjie Montfleury: workshops

14:35:55 From Feyisola Orekoya : Family reading days

14:35:58 From Sherlaine Bowman: theme sprite week an active in each class

14:36:00 From clara paulino: multicultural activities

14:36:02 From Janet Graciano : First Fridays

14:36:04 From Altagracia Nunez: ACTIVITIES IN MY PROGRAM WITH THE CHILDRENS LIKE PAINTING, COOKING ETC

14:36:08 From Beth Mindes: Zoom learning communities for families to have the opportunity to meet one another.

14:36:08 From Marie Del Tejo: introduce their profession or hobby

14:36:08 From Angela Diaz: volunteering

14:36:08 From Nixsa Singh: Inviting parents to participant in fun activities.  
14:36:08 From Valarie Durrant: read aloud  
14:36:10 From Jacqueline Europe Jacqueline Europe: exercise with children and families on Zoom.  
14:36:10 From Cheryl Dewitt : Parent-Child Activity Projects  
14:36:10 From Carolyn Yasharian: giving options and extending availability, themed days tea parties online or dance party  
14:36:14 From Cristina Medellin : How might you re-think your family engagement approach given new health and safety policies? What new approaches might you try out  
14:36:19 From Tamika Mahone : We create a cook book by having parents share child's favorite recipes  
14:36:19 From lidya Mora : if their parent need to have translate help them, creating days for the Parents  
14:36:20 From Nazareth Carvalho-Evans : During the monthly family partnership call, parents are encouraged to get involved in a subcommittee; welcoming new families, outreach etc.  
14:36:23 From Sonia Drakes-Bancroft : Multicultural Day and wellness Wednesdays  
14:36:24 From Patricia Torres: parent night  
14:36:28 From Marie Del Tejo: read/sing in their native language  
14:36:30 From Chantel McDonald: I've had "Teacher for a Day" where families sign up for the day they're available and what activity they want to do with the class  
14:36:34 From Chanceline Berrouet: from: Chanceline Berrouet- Mom and me Painting class  
14:36:34 From Elizabeth O'Hara: parent special nights  
14:36:34 From Rafaela Bruno : parent child activities  
14:36:36 From Maila Reino: asking parents to provide feedback on zoom meetings  
14:36:38 From Abimbola Anifowose : dress up day about the children's cultures  
14:36:39 From Patricia Torres: virtual game night  
14:36:46 From Nolka Torres: Literacy Event  
14:36:48 From Esther Karpen : Monthly parent workshop based on the interests expressed on their questionnaire (Yoga, parenting, crafts, holiday prepping, etc..)  
14:36:49 From Angela Diaz : Sharing snacks, a song from their culture,  
14:36:50 From Mary Haley : We have done family of the week instead of child of the week and really try to incorporate that family throughout the week  
14:36:58 From Tamika Mahone : We could do family zoom read aloud so parents can read to kids virtually  
14:36:58 From Carmen Ciprian : food cultures  
14:37:04 From Sonia Drakes-Bancroft : Food Box Event  
14:37:04 From Carolyn Yasharian : we will be working much more but in order to best serve the needs of children, we must  
14:37:07 From Nolka Torres : Parent Workshop  
14:37:07 From Angela Diaz : Reading a book in their native language  
14:37:09 From Beth Mindes : Giving parents opportunities to share in Newsletters



14:37:21 From ROBERTA ANAZAGASTI : We have Family Fridays once a month where families come in and participate in an activity with the class. We have Parent Workshops once a month geared towards challenges that parents ask to be addressed like Potty Training, Managing Challenging Behaviors, Managing Technology, etc.

14:37:28 From Patricia Torres: hobby day

14:37:33 From Kim LoDico : I have seen a program local host a zoom picnic, where families joined together sharing a meal together

14:37:47 From Valarie Durrant: having virtual workshop for parents

14:38:05 From Rafaela Bruno : wow that's a great idea especial now

14:38:14 From Kerrian Edwards : in the past,, multicultural day in which families share anything ..food, clothing, materials from their culture

14:38:15 From Cristina Medellin : What a wonderful idea Kim.

14:38:25 From Nidia Contreras: really is kim

14:38:29 From Anjie Montfleury: that's a great idea Kim

14:39:11 From Cristina Medellin : Kerrian - just imagine how powerful it might be for the entire family to engage in a multicultural day virtually to share language, culture, foods, clothing, dance

14:39:15 From Beulah Jones: virtual lunch works good

14:39:37 From Jenna Pettinicchi : <http://www.nysed.gov/bilingual-ed/emergent-multilingual-learners-prekindergarten-programs>

14:39:42 From Marivel Colon: virtual meetings would be great

14:40:01 From ROBERTA ANAZAGASTI : During Covid we did Class Dojo videos on cooking different cultural that were done by our Administrative Assistant.

14:40:17 From lidya Mora: in our Program the Director take her time to teach English

14:40:20 From Mercedes Flor: families who are far away can connect virtually to see what children are learning

14:43:00 From Mercedes Flor: parents workshops based on parents needs and units of study teachers are planning in the classroom are amazing topics for parents workshops so families can reinforce the learning at home

14:43:26 From Colleen Brown : I find student led conferences to be very empowering for the children. We incorporate student led conferences in the spring semester each year. A child taking ownership over their own learning and classroom environment is a powerful tool.

14:44:08 From Kerrian Edwards : yea that would be nice

14:44:08 From Cristina Medellin : Colleen, yes what a powerful way to validate a child's growth. Thank you for sharing.

14:44:13 From Angela Diaz : I like Family Nights. Children and families can play educational games

14:44:14 From Jenna Pettinicchi : i love that colleen! let the child talk about what they have accomplished and achieved. how empowering!

14:44:16 From Mercedes Flor: besides having zoom meetings with children there should be zoom meeting with parents on topics of their interest

14:44:43 From Beth Mindes : To view prerecorded webinars and downloadable resources regarding reopening programs, policies and procedure changes surrounding Covid 19 and ways

to support staff and families, visit the QUALITYstarsNY website.

<https://qualitystarsny.org/reopening.php>

14:44:52 From Jenna Pettinicchi : Mercedes-- yes, so important to connect meetings and events to the curriculum. This helps families understand what and how their child is learning

14:45:17 From Shakila Mumtaz-Roman : Thank you Beth Mindes.

14:47:09 From Kim LoDico : Thank you Beth, the QSNY webinars has many resources that are helpful.

14:47:57 From Rebecca Bonano : We might have potential conflict situations when we try to enforce new health regulations.

14:48:48 From Beulah Jones : Thanks a lot for all the good ideas and webinars and resources

14:50:02 From Cristina Medellin : Yes Rebecca, that is a real concern. How might you utilize the strategy acknowledge, ask, and adapt to solve the problem?

14:50:21 From Mercedes Flor: meet with the family, ask parents what the child likes to eat at home. incorporate in your menu multicultural foods checking first allergies. if child likes rice, incorporate brown rice.

14:50:31 From Jenna Pettinicchi : yes that is certainly true Rebecca. communication and clear expectations are so important. I think that implementing these steps when conflicts arise will help. it will be important though to ensure families know what cannot be adapted and adjusted. there will be non-negotiables. having this in writing will be important

14:51:02 From Colleen Brown : Great example!! Thank you!

14:52:38 From Mercedes Flor: documentation is very important

14:53:36 From Jenna Pettinicchi : <https://www.earlychildhood.org/pdfs/CoreBody.pdf>

14:54:44 From Mercedes Flor: I love this book, I have discussed and go over this entire book with my staff since this pandemic started

14:56:08 From Jeanine Calamusso: Jenna I couldn't agree more. having an updated parent handbook straight from the DOE will be very helpful when explaining policies

14:57:49 From Jenna Pettinicchi : <http://nysaeyc.org/childrens-program-administrator-credential/>

14:58:15 From Cristina Medellin : <https://sps.cuny.edu/academics/non-degree-programs/childrens-program-administrator-credential>

14:58:50 From Cristina Medellin : You can also speak to a career advisor to learn more: <https://earlychildhoodny.org/cdsc/>

14:59:03 From Mercedes Flor: CPAC courses are amazing and they are helping me to be a better director

14:59:25 From Jenna Pettinicchi : <https://discussion.earlychildhoodny.org/c/leadership-initiative>

14:59:34 From Jenna Pettinicchi : <https://earlychildhoodny.org/blog/>

15:00:04 From Jenna Pettinicchi : and here is a link to our website <http://www.earlychildhoodny.org/leadershipinitiative/survivetothrive.php>

15:00:30 From Cristina Medellin : Thank you all! Have a wonderful September! Lead with grace!

15:00:38 From Kim LoDico : Thank you for joining today, have a wonderful rest of your day!